

# **HOSTED PRIVATE CLOUD**

US Signal's Hosted Private Cloud (HPC) provides customers a customizable solution with dedicated compute memory and storage resources. Hypervisor access allows you to integrate applications or solutions that require direct hypervisor access.

## AT-A-GLANCE

- + Access to VMware hypervisor and management components of your HPC environment
- + Dedicated compute, memory, and storage resources including single and multitenant storage
- + Connectivity to HPC workloads through US Signal private MPLS or VPN terminations
- + Industry leading service level agreement to replace failed hardware in HPC environment
- + Subscription and BYOL options for Microsoft products within your HPC
- + Environment located in US Signal data center equipped with emergency generators, redundant HVAC and monitored secure physical access

## TECHNICAL OVERVIEW

#### **Dedicated Infrastructure**

Leveraging Cisco UCS architecture, US Signal Architects size your environment to meet the compute, memory, throughput, and storage capacity needs.

## **Storage Options**

Access to US Signal's multitenant block storage or dedicated storage arrays depending on your technical and/or compliance storage requirements.

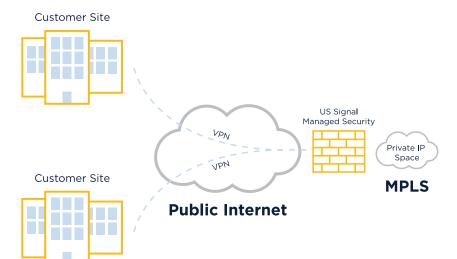
#### **Access**

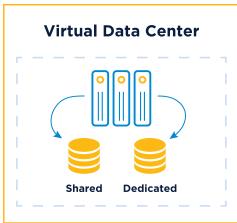
VMware hypervisor access will allow you to integrate various data protection, monitoring, or applications that may require access to the VMware API.

#### Connectivity

Access your workloads and management infrastructure via US Signal MPLS connectivity or private VPN connectivity terminated on your US Signal managed security platform.

#### HOSTED PRIVATE CLOUD TECH SHEET





## **ENHANCEMENTS**

## **Application Licensing**

Optional Microsoft application licenses for instances of, but not limited to, Exchange, SQL Server, and Remote Desktop Services running within your Hosted Private Cloud Environment.

#### **Remote Monitoring and Management**

Cover your workloads with US Signal's Remote Monitoring and Management platform to offload monitoring, patching, and management of your workloads.

#### **Data Protection**

Protect workloads running inside your Hosted Private Cloud with US Signal's backup or real time replication data protection offerings.

#### **Security and Performance**

Secure your websites and applications while improving performance with US Signal's Managed DDoS Protection powered by Cloudflare.

## SERVICE LEVEL AGREEMENT

Hosted Private Cloud failed hardware will be replaced within 4 hours. Hardware replacement includes the installation and powering-on of identified failed hardware.

## COMPLIANCE

US Signal's HPC solution is built using HIPAA and PCI security standards helping you achieve your compliance requirements.

## **VDI Licensing**

- + Utilize VMware's Horizon View to present VDI from HPC. Available in Standard, Advanced, Enterprise, and Linux.
- + License report based on Concurrent licenses.
- + Improve flexibility for number of desktops.
- + Customer managed environment and desktops.
- + Improve security:
  - By removing data-at-rest from client devices.
  - With stronger DLP policies.
  - With control over patching.
  - Limit rogue applications.
- + Improve disaster recovery plans by removing reliance on specific client devices.
- + Leverage the economies of scale in the cloud.