

SECURITY STAFF AUGMENTATION

Security Staff Augmentation is a US Signal managed service that allows customers to utilize the knowledge and expertise of US Signal's Security Operations Center (SOC) team to assist their organization with reaching their security goals and initiatives. US Signal can provide a variety of services that can come in the form of advisory services or actual staff augmentation and execution of tasks.

AT-A-GLANCE

- + Can come in the form of Block Hours allocated monthly, or help with one-time projects, advisement, or assessments
- + Services can range from executive level guidance and planning, to execution of daily tasks
- + Includes customized solutions to reach organizational objectives
- + Services preformed by a team with extensive, security focused backgrounds

PRICING

Pricing will be comprised of an estimated number of hours to complete an organization's objectives, combined with an hourly rate set during the discovery engagement. Hourly rates will be dependent on the level of work required to be complete as well as the level of expertise needed to complete that work. In some cases, a one-time fee may be applicable for services that require one-time work to be completed, such as policy development or the deployment of a security solution. For recurring augmentation services, those can be purchased on a MTM or annual term, where price breaks may be recognized for annual agreements.

TECHNICAL OVERVIEW

Services are available in three general areas: Staff augmentation for recurring tasks, vCISO for executive level guidance and leadership, and advisory and assessments for non-recurring tasks within an organization. Potential customers will engage with US Signal's InfoSec team to review what they are looking to accomplish and outline any objectives that they have.

The InfoSec team will also take a deep dive into the organization's security efforts and compare those efforts to industry best practices to evaluate the current security posture of the organization. InfoSec can provide recommendations based on those findings to further improve the efforts of the organization.

A SOW will be built based on any areas of improvement that both parties agree to be addressed and will outline each service to be performed as well as the pricing structure that goes along with each service.

OFFERINGS

AUGMENTATION - BLOCK HOURS

Service where US Signal offers an allocated amount of SOC hours monthly for an organization to augment their current security team. Typical services that are performed for this offering include: vulnerability management program assistance, daily log review, incident management, endpoint security platform management, SIEM management and tuning, firewall rule analysis, PCI internal segmentation scanning, best practice configuration reviews, update department procedures and playbooks, and security platform implementation.

vCISO

Can support an organization's business objectives by utilizing our years of expertise in the security space to act as the internal security experts for our clients. This allows organizations to focus on larger business objectives while still tackling the daunting task of improving their security posture. A few examples of services performed via vCISO include: interim CISO, strategic and tactical roadmap development, risk management strategic planning, security posture assessment, executive & board advisory services, security program leadership, compliance and regulatory advisory services, training strategy development and governance, risk, and compliance program development.

ADVISORY AND ASSESSMENTS

Advisory and Assessment services are typically a one-time engagement that will take an in-depth look at an organization's current programs. Services that can be included are: data flow mapping, security program maturity assessment, GAP analysis assessment, establish tactical and strategic roadmap, perform phishing / social engineering assessments, assist with development of policies, develop compliance based policies, and annual policy updates.

AGREEMENTS

Each service agreement will be accompanied by a supporting SOW that will outline the services to be performed and the pricing structure that goes along with those services. The purchase of Security Services can be used for any supported service, as defined within the US Signal Security Services Offerings Matrix, or otherwise defined in the supporting SOW. The purchased services hours are limited to use between the hours of 8:00am - 5:00pm Eastern, Monday through Friday, unless previously approved in the applicable Statement of Work.

