US SIGNAL®

TECHNOLOGY ASSESSMENTS

US Signal's Technology Assessments provide an objective analysis of your company's IT resources and practices, identifying strengths and weaknesses compared against industry standards and best practices.

AT-A-GLANCE

+ Includes technology planning and customized solution and roadmap development

+ Conducted by an Executive Consultant team with extensive experience in IT service portfolio reviews

+ Objective assessment establishes baseline status and benchmarks

+ Report summarizing findings and recommendations

+ Additional professional services available, including IT service portfolio reviews, data migrations, and IT architecture and design

TECHNICAL OVERVIEW

Technology Assessments are available in three focus areas: data protection, information security, and IT benchmarking. It is provided in a workshop format and will be tailored to your organization's specific needs and circumstances.

The process generally starts with information gathering to understand and access your current IT resources and practices. This allows the US Signal team to evaluate them against those of comparable organizations.

Next is a review of your short- and long-term business and technology objectives. A gap analysis is then conducted to identify what is needed to best meet those goals.

Drawing on industry best practices, business insights, technology trends and other information, the US Signal team then can make recommendations for a strategic technology roadmap. The roadmap will include information on how to best optimize existing assets while planning for and introducing new resources.

AREAS OF FOCUS

Technology Assessments are available in the following areas:

Data Protection
Including business risk management, recovery objectives, disaster recovery planning, disaster recovery practices, backup and restoration, and data archival.

Information Security
Including data governance, access management, operational control plane security administration, security framework, risk management, physical security, data plane security and organizational structure.

IT Benchmarking
Including enterprise architecture, infrastructure development and quality assurance, operations, application development, project management, and vendor management.

Other Technology Assessments can be developed and delivered on a case-by-case basis, depending on content area and available US Signal resources. Discounts are available for the purchase of two or more assessments.

TECHNOLOGY ASSESSMENTS TECH SHEET

ASSESSMENT STRUCTURE

The Technology Assessment workshops typically last two to eight hours. The US Signal team will deliver an "assessment preparation letter," which outlines the workshop agenda, recommends who should participate from the client side, and what information should be available.

The sessions are led by a team of US Signal Executive Consultants, with personal experience in managing large teams and implementing process improvement in large organizations. In addition to fulfilling executive management positions in various industries, US Signal consultants hold a variety of industry certifications and work with clients across a wide range of industries.

The sessions are designed to be interactive. Open, honest discussions and active involvement by the client participants is highly encouraged to achieve the best insights.

At the completion of the session, the US Signal team will prepare a report summarizing the workshop results and the team's recommendations. The team will also provide options for next steps.

More extensive IT service portfolio reviews and related services can also be integrated into the sessions or contracted for as follow-up services for a separate fee. The US Signal team is also familiar with most IT equipment and technology vendors and can partner with them in developing customer solutions if requested by the customer.

ADDITIONAL SERVICES

US Signal offers a variety of professional and managed services, in addition to its portfolio of cloud, network, and colocation services.

+ Single and Multi-tenant hosting
+ Network Services
+ Colocation
+ Project based and ongoing support services
+ Managed and unmanaged: Backup, replication, archival