US SIGNAL

2018 SURVEY RESULTS

How IT Resilient Is Your Organization?

US Signal's IT Resiliency Survey was carried out in July and August 2018 and is based on information gathered from more than 50 IT professionals from a cross-section of sectors. The insights were collected via Survey Monkey.

Have the organizations surveyed experienced an unplanned IT disruption in the past 12 months?

Yes (70%) No (28%) Unsure (2%)

70% of organizations have experienced an unplanned IT disruption over a 12-month time span

...in the past 3 years

Yes (80%) No (8%) Unsure (12%)

80% of organizations have experienced an unplanned IT disruption over a 3-year time span

Percentage of how vulnerable professionals believe their organization is to an IT disruption

Very Vulnerable (10%)
Somewhat Vulnerable (57%)
Not Very Vulnerable (33%)

0% of organizations believe they are fully resistant to an IT disruption

Amount of professionals that feel prepared to deal with a disruptive event

Very Prepared (24%)
Somewhat Prepared (68%)
Not Very Prepared (8%)

Is the risk of downtime preventing the surveyed companies from adopting new technologies?

Yes (6%)
It's worrisome, but the risk is accepted anyway (24%)
No (64%)
Unsure (6%)

Do businesses have a disaster recovery strategy in place in case of a disruption or outage?

Yes (30%)
Yes, with room for improvement (58%)
No (2%)
No, but it has been discussed (6%)
Not sure (4%)

Breakdown of how frequently those who were surveyed updated their disaster recovery strategy

Every six months (30%)
Annually (34%)
Every 2-3 years (14%)
Every 3-5 years (4%)
Not sure (18%)

34% is the number of those who updated their disaster recovery strategy annually

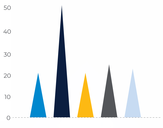
How confident are companies that their current disaster recovery plan meets compliance requirements?

Very confident (28%)
Not confident (16%)
Somewhat confident (48%)
Not sure (8%)

In the case of a ransomware attack, organizations would be more likely to:

Fully recover systems and data (56%)
Recover systems and data, but accept some data loss (42%)
Hire an outside security firm to handle (2%)

Various types of unplanned IT disruptions organizations have experienced in the past 12 months



IT overload (21%)
Outage from natural disaster (53%)
Ransomware (21%)
Error while implementing new technology (25%)
None of the above (23%)

In an effort to stay resilient, the surveyed companies have implemented and are currently using one or more of the following IT focused technologies

Continuous data protection (46%)
Disaster recovery (65%)
Backup (90%)
Cloud mobility (40%)
One solution that converges all of the listed technologies (10%)