

Product Interoperability Matrix

Overview

US Signal strongly recommends referencing our product interoperability and compatibility matrix to maintain optimal performance within our cloud. The matrix includes the software and hardware versioning that we support and is updated on a regular basis.

US Signal Product Supported Version

This table lists the product software versions enabled at each US Signal data center, along with continuity between each data center location.

Data Center	Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Indianapolis, IN	Oak Brook, IL	South Bend, IN	Madison, WI
Zone	Zone 1	N/A	Zone 2	Zone 3	Zone 5	N/A	N/A	N/A

Cloud Services

Product	Software	Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Indianapolis, IN	Oak Brook, IL	South Bend, IN	Madison, WI
Resource Pools	vSphere	7.0		7.0	7.0	7.0			
	Cloud Director	10.4.2.1		10.4.2.1	10.4.2.1	10.4.2.1			
	VMware Hardware Version	20		20	20	20			
Hosted Private Cloud	vSphere	7.0		7.0	7.0	7.0			
	VMware Hardware Version	Version Depends on vSphere		Version Depends on vSphere	Version Depends on vSphere	Version Depends on vSphere			
File Storage	N/A		Available	Available					
Object Storage	N/A		Available	Available					

DRaaS

Product	Software	Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Indianapolis, IN	Oak Brook, IL	South Bend, IN	Madison, WI
DRaaS with Zerto	Zerto Virtual Replication	9.7u4p1		9.7u4p1	9.7u4p1	9.7u4p1			
	VMware HW	20		20	20	20			
	vSphere								
	Cloud Director	10.4.2.1		10.4.2.1	10.4.2.1	10.4.2.1			
Cloud Replication for Veeam	Continuity	Source or Destination		Source or Destination	Source Only	Source or Destination			
	Veeam Backup and Replication	V12		V12					
	VMware HW	20		20					
	vSphere								
Enterprise Replication	Cloud Director								
	Continuity	Source or Destination		Source or Destination					
	Avamar	19.70-82		19.70-82					
	Data Domain	7.7.4.0		7.7.4.0					
Cohesity Data Management	Continuity	Source or Destination		Source or Destination					
	Cohesity	7.0.1		7.0.1					
	VMware HW	20		20					
	vSphere								
	Cloud Director								
Continuity	Source or Destination		Source or Destination						

Backup

Product	Software	Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Indianapolis, IN	Oak Brook, IL	South Bend, IN	Madison, WI
EBAAS - Agent Backups	Avamar	19.4		19.4					
BaaS	Acronis Cyber Cloud		Available	Available					
Microsoft 365	Acronis Cyber Cloud		Available	Available					
Cloud Backup for Veeam	Veeam Backup and Replication	V12		V12					
Cohesity Data Management	Cohesity	7.0.1		7.0.1					

Managed Security

Product	Software	Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Indianapolis, IN	Oak Brook, IL	South Bend, IN	Madison, WI
Cloud Based Advanced Security	Palo Alto Networks OS	10.1.x		9.1.x	9.1.x	9.1.x	9.1.x		

Product	Source Site (Customer)	Target Site (US Signal)
DRaaS with Zerto	Zerto Software Zerto Virtual Replication 9.7+ Hypervisor + VMware vSphere ESXi 7.0+	Zerto Software 9.7u4p1 Hypervisor VMware vSphere ESXi 7.0u3
Cloud Replication for Veeam	Veeam Backup and Replication V11	Veeam Cloud Connect V12 Veeam Service Provider Console V7
Cloud Backup for Veeam	Veeam Backup and Replication V11	Veeam Cloud Connect V12
Enterprise Replication	Avamar 7.5 to 19.70-82 Data Domain Software 6.0 to 7.7.4.0	Avamar 19.70-82 Data Domain Software 7.7.4.0

US Signal Products - Integration Compatibility

< This table contains the oldest software version that a customer can run in their on-premises environments and maintain compatibility when integrating with a US Signal service.

Vendor Resources

Publicly available information from software vendors regarding product compatibility and system requirements is available here:*

Zerto: [Click here](#)

VMware: [ESXi/ESX hosts and compatible virtual machine hardware versions list](#), [click here](#)

Veeam Backup and Replication: [Click here](#)

Acronis: [Click here](#)

*US Signal is not responsible for the accuracy of this information.

The information detailed here was last updated July 2024