

Product Interoperability Matrix

Overview

US Signal strongly recommends referencing our product interoperability and compatibility matrix to maintain optimal performance within our cloud. The matrix includes the software and hardware versioning that we support and is updated on a regular basis.

US Signal Product Supported Version

This table lists the product software versions enabled at each US Signal data center, along with continuity between each data center location.

Data Center	Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Oak Brook, IL	Indianapolis, IN	South Bend, IN	Madison, WI
Zone	Zone 1	N/A	Zone 2	Zone 3	Zone 4	Zone 5	N/A	N/A

Cloud Services

		Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Oak Brook, IL	Indianapolis, IN	South Bend, IN	Madison, WI
Resource Pools	vSphere	6.7		6.7	6.7	6.7	6.7		
	vCloud Director	9.7		9.7	9.7	9.7	9.7		
	VMware Hardware Version	15		15	15	15	15		
Hosted Private Cloud	vSphere	6.5 - 7.0		6.5 - 7.0	6.5 - 7.0	6.5 - 7.0	6.5 - 7.0		
	VMware Hardware Version	Version Depends on vSphere		Version Depends on vSphere	Version Depends on vSphere	Version Depends on vSphere	Version Depends on vSphere		
File Storage	N/A		Available	Available					
Object Storage	N/A		Available	Available					

DRaaS

		Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Oak Brook, IL	Indianapolis, IN	South Bend, IN	Madison, WI
DRaaS with Zerto	Zerto Virtual Replication	7.5u4		7.5u4	7.5u4	7.5u4	7.5u4		
	VMware HW	15		15	15	15	15		
	vSphere								
	vCloud Director	9.7		9.7	9.7	9.7	9.7		
	Continuity	Source or Destination		Source or Destination	Source Only	Source Only	Source Only		
DRaaS for VMware	Cloud Director Availability	4.0.1							
	VMware HW	15							
	vSphere								
	vCloud Director								
	Continuity	Destination							
Cloud Replication for Veeam	Veeam Backup and Replication	10a		10a					
	VMware HW	15		15					
	vSphere								
	vCloud Director								
	Continuity	Source or Destination		Source or Destination					
Enterprise Replication	Avamar	18.2		18.2					
	Data Domain	6.2.0.35		6.2.0.35					
	Continuity	Source or Destination		Source or Destination					

Backup

		Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Oak Brook, IL	Indianapolis, IN	South Bend, IN	Madison, WI
EBaaS - Agent Backups	Avamar	18.2		18.2					
EBaaS - Image Backups	Rubrik	5.1.2		5.1.2					
BaaS	Acronis Cyber Cloud		9.0	9.0					
Microsoft 365	Acronis Cyber Cloud		Available	Available					
Cloud Backup for Veeam	Veeam Backup and Replication	10a		10a					

Managed Security

		Kentwood, MI	Byron Center, MI	Southfield, MI	Van Buren Twp, MI	Oak Brook, IL	Indianapolis, IN	South Bend, IN	Madison, WI
Cloud Based Advanced Security	Palo Alto Networks OS	9.1.0		9.1.0	9.1.0	9.1.0	9.1.0		

Product	Source Site (Customer)	Target Site (US Signal)
DRaaS with Zerto	Zerto Software Zerto Virtual Replication 7.0+ Hypervisor + VMware vSphere ESXi 6.0+ + Microsoft Hyper-V with SCVMM - Windows Server 2008 R2 SPI (with KB3033929 and KB2864202), Windows Server 2012+	Zerto Software 7.5u4 Hypervisor VMware vSphere ESXi 6.7u3
DRaaS for VMware	Cloud Director Availability 4.0 Hypervisor VMware vSphere ESXi 6.5u3+	Cloud Director Availability 4.0.1 Hypervisor VMware vSphere ESXi 6.7u3
Cloud Replication for Veeam	Veeam Backup and Replication 9.5+	Veeam Cloud Connect 10a
Cloud Backup for Veeam	Veeam Backup and Replication 9.5+	Veeam Cloud Connect 10a
Enterprise Replication	Avamar 7.5 to 18.2 Data Domain Software 6.0.x to 7.1	Avamar 18.2 Data Domain Software 6.2.0.35

US Signal Products - Integration Compatibility

This table contains the oldest software version that a customer can run in their on-premises environments and maintain compatibility when integrating with a US Signal service.

The information detailed here was last updated October 2020