



Customer Case Study

Synergy Flavors



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SYNERGY

INSPIRING TASTE™

This case study of Synergy Flavors is based on a January 2023 survey of US Signal customers by TechValidate, a 3rd-party research service.

Company:
Synergy Flavors

Company Size:
Medium Enterprise

Industry:
Food

Quote

“US Signal helped us migrate O365 data and Dynamics AX 2012 data during an acquisition. ”

“When I need something out of the norm for an IT request I have gone to US Signal and had great experiences. They are a great partner to work with and I won’t hesitate to call upon them in the future if needed.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select US Signal:

They chose US Signal as their migration partner because:

- Value-add services beyond just the migration
- Expert cloud migration expertise
- Ease of doing business

Use Case

The key features and functionalities of US Signal that the surveyed company uses:

The benefits realized from their migration was:

- Allowed my resources to focus on other strategic projects
- Project was completed faster with outside help
- Mitigated risk by hiring an expert
- Understood upfront costs of the migration and long-term cost optimization
- US Signal was a great IT resource at more than just migrations. We have called upon US Signal after the migration was completed when necessary.

Results

The surveyed company achieved the following results with US Signal:

- Helping to discover your application dependencies and potential systems consolidations: Not Important
- Developing a migration plan: Very Important
- Executing the migration: Very Important
- Testing and validation: Very Important
- Project management and oversight: Important
- Help augmenting staff: Very Important
- 24x7 expert support: Moderately Important
- Broad portfolio of complimentary multi-cloud solutions and services: Slightly Important



Digital Infrastructure Solutions Built for Your Business



US Signal, established in 2001, is a premier national digital infrastructure company that operates a fully owned fiber network to deliver a wide range of advanced digital solutions. Our offerings include robust cloud services, secure colocation facilities, high-performance connectivity, comprehensive hardware resale, and managed IT services, empowering businesses to enhance their operational efficiency through tailored network, data center, data protection, and cybersecurity solutions.